

# City of London Corporation Committee Report

<b>Committee:</b> Homelessness and Rough Sleeping Sub-Committee	<b>Dated:</b> 10/07/2025
<b>Subject:</b> Homelessness and Rough Sleeping Strategy 2023–2027 Update Report	<b>Public report:</b> For Information
<b>This proposal:</b> <ul style="list-style-type: none"> <li>• <b>delivers Corporate Plan 2024–2029 outcomes</b></li> </ul>	Links to Corporate Plan outcomes 1,2,3,4,10
<b>Does this proposal require extra revenue and/or capital spending?</b>	No
<b>If so, how much?</b>	NA
<b>What is the source of Funding?</b>	NA
<b>Has this Funding Source been agreed with the Chamberlain’s Department?</b>	NA
<b>Report of:</b>	Judith Finlay – Executive Director, Community and Children’s Services
<b>Report author:</b>	Will Norman – Head of Homelessness Prevention and Rough Sleeping

## Summary

This report provides Members with a summary of progress against the aims set out in the Homelessness and Rough Sleeping Strategy 2023–2027. Strategy delivery is administered through a Homelessness and Rough Sleeping Strategy Delivery Plan (SDP). The first part of the report offers members a high-level summary of SDP actions underway and completed. Appendix 3 provides Members with a summary of completed actions to date from the SDP.

The second part of the report provides Members with a commentary on the Homelessness and Rough Sleeping Strategy 2023–2027 Performance Scorecard and Dashboard (appendices 1 and 2).

This report references the following priorities from the Homelessness and Rough Sleeping Strategy 2023–2027:

- Priority 1 – Providing rapid, effective and tailored interventions
- Priority 2 – Securing access to suitable, affordable accommodation
- Priority 3 – Achieving our goals through better collaboration and partnership
- Priority 4 – Providing support beyond accommodation.

## Recommendation

Members are asked to:

- Note the report

## Main Report

### Background

1. This report provides Members with an update on our progress in meeting the objectives set out the Homelessness and Rough Sleeping Strategy 2023–2027. The update forms part of a regular reporting cycle to every Homelessness and Rough Sleeping Sub-Committee meeting.
2. This report presents the progress of the strategy at Q1 2025/26 which is reporting period 7 of 16.

### Current Position

#### Service Delivery Plan (SDP) Update

	<b>Priority 1</b> Providing rapid, effective and tailored interventions	<b>Priority 2</b> Securing access to suitable, affordable accommodation	<b>Priority 3</b> Achieving our goals through better collaboration and partnership	<b>Priority 4</b> Providing support beyond accommodation	<b>Total</b>
Yet to begin	0	2	2	2	<b>6</b>
Risk	0	0	0	0	
Underway – issues	2	0		0	<b>2</b>
Underway – no issues	7	5	4	3	<b>19</b>
Complete	5	4	11	3	<b>23</b>
<b>Total</b>	<b>14</b>	<b>11</b>	<b>17</b>	<b>8</b>	<b>50</b>

- There are currently 50 actions on the SDP
- One new action has been added in the period
- 44 actions have commenced – four more than in the last period
- 21 actions are currently live (underway with/without issues) – three more than the previous period.
- 23 actions are now completed – one more than the last period.

- No significant risks have been identified at this stage.
3. The actions (identified by their unique SDP reference) completed in the period are:
- ✓ **3.12** *Establish missing persons/high risk rough sleeper protocol with CoLP – a revised process flowchart has been prepared by CoL and presented to the Homelessness and Rough Sleeping Strategy Group on 31 March 2025. Insp. Bullimore confirmed that officers are trained in and will consider vulnerability when making and closing missing persons reports for rough sleepers.*

### General commentary

4. The Ministry of Housing, Communities & Local Government (MHCLG) Homelessness Advice and Support Team visited the City of London in January 2025 for a diagnostic visit. The advisors returned and provided written feedback in March 2025. A new action has been created to track delivery of a new service improvement plan (1.14) which Members will be updated on periodically.
5. The SDP has progressed steadily across the seven reporting periods to date. As the strategy moves into the middle part of its lifespan, the number of actions has increased from 41 (in its original form in reporting period 1) to 50.
6. The number of actions yet to begin is steadily decreasing and the number of actions closed/complete continues at a comparable rate. This suggests that, while new actions are being added to the SDP, it remains achievable, on track and the SDP reflects emerging challenges and opportunities.

### Performance Scorecard and Dashboard Commentary

7. The scorecard and presentation slide dashboard can be found at appendices 1 and 2 respectively. Due to the date of the July subcommittee falling early in July, Q1 data from external sources was not available ahead of Town Clerk's deadline for reports, therefore the report has been circulated separately.

### *Quarter 1 (Q1) Commentary*

This section is designed to be read alongside the Performance Scorecard (Appendix 1).

### **Priority 1 – Providing rapid, effective and tailored interventions**

- 1.1** Quarter 1 (Q1) saw an increase in the number of prevention and relief outcomes achieved by the Statutory Homelessness Team increase from three to five. This change is within a range comparable to quarter-on-quarter fluctuations recorded last year.
- 1.2** The number of unique individuals recorded sleeping rough in the quarter dropped slightly from 257 in Q4 2024/25 to 244 in Q1. The figure for Q1 2025/26 is also lower than the 298 recorded in the same period last year.

**1.3** The number of 'T1000' priority rough sleeping cohort seen rough sleeping in the quarter decreased from 20 to 16. This is lowest number recorded since T1000 has been used as a performance metric (2 years).

**1.4** There were 33 accommodation outcomes achieved in the period, significantly fewer than the previous quarter. Q1 data does not include Severe Weather Emergency placements, although a comparable number of accommodation placements (41) were made in the same period in 2024/25.

## **Priority 2 – Securing access to suitable, affordable accommodation**

**2.1** The average length of stay in temporary accommodation decreased from 497 days to 244 days in the period. This ends a period of three consecutive quarters where this figure increased.

**2.2** The number of supported accommodation beds at our disposal remains the same at 89. At the May Subcommittee, Members were informed of an increase in 5 beds through block booked Temporary Accommodation, taking our total to 94. While this is the case, this data was included in metric 2.2 in error. The performance scorecard has been amended accordingly.

**2.3** There were no placements into the private rented sector in the period.

## **Priority 3 – Achieving our goals through better collaboration and partnership**

**3.1** There were eight referrals received through the 'Duty to Refer' (S.213b of the Housing Act 1996), three fewer than Q4. This change is within a range that we might expect to see quarter-on quarter.

**3.2** The number of individuals sleeping at high-impact rough sleeping sites (HIRSS) and encampments increased from 35 to 44 in Q1. Despite monthly multi-agency operations at three high impact rough sleeping sites, the locations themselves remain active, and the encampments are notable for the high turnover of individuals using them. The outreach team secured 11 accommodation placements and assisted with one long-term hospital admission for individuals rough sleeping at HIRSS's.

## **Priority 4 – Providing support beyond accommodation**

**4.1** A total of 32 rough sleepers with an assessed substance misuse need were referred to a specialist organisation. This is the same number as in the last period.

**4.2** The number of rough sleepers registered with a GP increased from 30% in Q4 to 49% in Q1. Although further quarterly data in 2025/26 will help to confirm, we put part this positive change down to the impact of the nurse led Health Inclusion Team establishing a clinic at Snow Hill Court and the continued efforts of the Clinical Outreach Van operated by City & Hackney Public Health and East London Foundation Trust (ELFT) at rough sleeping hotspots.

**4.3** Twelve individuals across our rough sleeping and accommodated cohorts accessed some kind of structured employment, training or education (ETE) offer,

three more than in the last period. This metric includes individuals who access an ETE offer across consecutive quarters.

### **Options**

8. There are no options for Members to consider.

### **Proposals**

9. There are no proposals for Members to consider.

### **Key Data**

10. Metrics data can be found in appendices 1 and 2.

### **Corporate & Strategic Implications**

11. Financial implications – none

12. Resource implications – none

13. Legal implications – none

14. Risk implications – none

15. Equalities implications – none

16. Climate implications – none

17. Security implications – none

### **Conclusion**

18. One action on the SDP were completed in the period. This brings the total of completed actions to 23. One new action was added. A total of 21 further actions remain underway, and 6 are yet to commence.

19. Rough sleeping numbers decreased for the second consecutive quarter from 257 to 244 and this figure is higher than the same period in 2024/25. However, Q1 2023/24 recorded 180 individuals indicating a higher baseline now than two years ago.

20. The number of accommodation outcomes achieved decreased significantly in the period from 106 to 33. This is largely due to high number achieved in Q4 due to Severe Weather Emergency Placements. The Q1 figure is comparable to that seen in the same period in 2023/24 and 2024/25.

21. The percentage of rough sleepers registered with a GP increased from 30% to 49%. This is partly due to the mobilisation of a nurse led health inclusion surgery at Snow Hill Court and the mobile health delivery model operated by City and Hackney Public Health and ELFT.

### **Appendices**

- Appendix 1 – Homelessness and Rough Sleeping Strategy Performance Scorecard (table)
- Appendix 2 – Homelessness and Rough Sleeping Strategy Performance Dashboard (charts)
- Appendix 3 – Strategy Delivery Plan Completed Actions

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